

MINUTES

PUBLIC AGENCY COALITION ENTERPRISE (PACE)

BOARD OF DIRECTORS MEETING

December 9, 2021

2:00 pm

I. CALL TO ORDER

The meeting was called to order at 2:05 pm.

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II. ROLL CALL

**BOARD MEMBERS:**

CARMEL AREA WASTEWATER DISTRICT	Barbara Buikema
DANVILLE, TOWN OF	Lani Ha
DESERT HOT SPRINGS, CITY OF	Denise Abriel
GUSTINE, CITY OF	Melanie Correa
LIVINGSTON, CITY OF	Lam Silva
NEWMAN, CITY OF	Mike Maier
REGIONAL GOVERNMENT SERVICES	Jennifer Bower, <b>President</b>
SONORA, CITY OF	Chris Gorsky
SUPERIOR COURT OF CALIFORNIA, MENDOCINO CO.	Kim Turner, <b>Secretary/Treasurer</b>
SUTTER CREEK	Karen Darrow
TRUCKEE-DONNER RECREATION & PARK DISTRICT	David Faris, <b>Vice President</b>

**ALTERNATES:**

AVENAL, CITY OF	Griselda Price
FOWLER, CITY OF	Wilma Quan
HOUSING AUTHORITY OF SAN LUIS OBISPO	Jenna Franz
LINDSAY, CITY OF	Mari Carrillo
REDWOOD COAST ENERGY AUTHORITY	Patrick Owen
REGIONAL GOVERNMENT SERVICES	Christina Nygard
SUPERIOR COURT OF CALIFORNIA, EL DORADO COUNTY	Shelby Wineinger
SUPERIOR COURT OF CALIFORNIA, MENDOCINO COUNTY	April Allen

**MANAGERS:**

KEENAN & ASSOCIATES	Peter McNamara
	Christine Hough
	Stacey Comerchero
	Nancy Schott

**OTHERS:**

KEENAN & ASSOCIATES	Sam Mel-Chan
	Dayna Gowan
	Mona Reese
	Dawn Almanzor
	Angela McCray

ANTHEM

Alaina Mattox

GALLAGHER

Jason Simpson

LEMOORE, CITY OF

Amanda Champion

REDWOOD COAST ENERGY AUTHORITY

Eileen Verbeck

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**III. PUBLIC COMMENTS**

There were no public comments.

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**IV. APPROVAL OF AGENDA – December 9, 2021**

**Action**

Presented by Jennifer Bower

**2021-031**

Motion to approve the December 9, 2021 agenda: 1. Melanie Correa 2. Chris Gorsky. Motion unanimously approved by the Board.

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**V. APPROVAL OF MINUTES – August 25, 2021**

**Action**

Presented by Jennifer Bower

**2021-032**

Motion to approve the August 25, 2021 minutes: 1. Griselda Price 2. Chris Gorsky. Motion unanimously approved by the Board.

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**VI. CORRESPONDENCE**

**Information**

Presented by E. Peter McNamara

**2021-033**

The 2022 Catalize Health/CompleteCare renewal has been signed and executed without any program changes. The Symetra 2022 stop loss renewal has been signed and executed with a 32% increase, lower than the initial original increase of 50%.

PACE paid \$1.3M in stop loss premium in 2021 and was reimbursed approx. \$2.1M which contributed to the high renewal increase for 2022.

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**VII. FINANCIAL**

**MONTHLY FINANCIAL REVIEW**

**Information**

Presented by Sam Mel-Chan

**2021-034**

The Monthly Financial Review as of November 30, 2021 was reviewed. Budgeting to the end of 2021, a surplus close to \$6M is estimated. In January - June 2021, claims averaged \$240,000 per week compared to \$175,000 per week for the second half of the year July - November.

**ANTHEM UPDATE**

**Information**

Presented by Alaina Mattox

**2021-035**

The Anthem utilization report for October 2021 was reviewed. As of October, there were 26 high cost claims over \$50,000 and in network utilization was 98.6%

**ANCILLARY UPDATES**

Presented by E. Peter McNamara and Stacey Comerchero

**Information  
2021-036**

The November LiveHealth Online utilization report was reviewed. In November there were 10 new registrations bringing the total close to 300 registrations or approx. 25% of the PACE Anthem membership. The average rating by users is 4.9 out of 5 for both medical and mental health visits. If members hadn't utilized LiveHealth Online, 80% would have gone to a higher priced service and 20% wouldn't have sought assistance at all which could result in higher costs to PACE later. The cost of a LiveHealth Online telehealth visit is approx. 50% less than an in-person visit.

The October EmpiRx utilization report was reviewed. Average claims ran \$205,000 per month for 2020 and 2021. There have been 15,800 total pharmacy claims for January – October and 245 of those claims were for specialty medications. The number of specialty medication claims are 1.5% of all pharmacy claims yet are responsible for 58% of total pharmacy spend.

A two minute ConsumerMedical overview video with customer testimonials highlighting the various services offered by ConsumerMedical was shared with the Board and will be sent to all PACE groups. Campaign pieces and videos will continue to be sent to Board Members in 2022 to promote the ConsumerMedical program to Anthem members.

**WELLNESS UPDATES**

Presented by Dayna Gowan

**Information  
2021-037**

An update on the PACE 2021 Health Management Program, which ended on November 15, 2021 was reviewed. There were 198 participants with 59 members (52 employees and 7 spouses) reaching a reward level; most participants earned the highest reward of \$125. Dayna Gowan felt 2021 was the actual "pilot year" for the PACE standalone wellness program as 2020 allowed points to be rolled over from the 2019 MCSIG wellness program and the biometric screening was not required as it was in 2021. Rewards gift cards will be sent to members and each group will receive the names of members receiving awards to be used for tax purposes. She reviewed the 2022 Wellness Advisory Committee Meeting schedule and encouraged each agency to send a representative.

The WellSteps PACE Annual Report and Aggregate Report showing and comparing data from the personal health assessments taken by members in 2020 and 2021 were reviewed. At least 50 members completed each of the three behavior change campaigns. She reviewed the PACE December Wellness Newsletter, including healthy eating tips which will be sent to PACE groups. The WellSteps aggregate report showing and comparing data from the personal health assessments taken in 2020 and 2021 was reviewed.

The 2022 program will be launched in February.

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**VIII. ADMINISTRATION**

**PACE NEW MEMBER ACTIVITY**

Presented by Christine Hough

**Information  
2021-038**

There were eight requests evaluated and quoted as potential members of PACE since the last Board Meeting:

1. City of Big Bear Lake – 66 eligible employees with 9 waivers. They currently have rich PPO age rated plans. Christine Hough was able to provide PPO rates approx. 2% higher than their current rates.
2. Butte County Mosquito & Vector Control District – 17 eligible employees with 4 waivers currently with Golden State JPA. This agency was declined due to not meeting the underwriting guidelines based on the number of employees and waivers.
3. Resource Conservation District of Tehama County – 16 eligible with 5 waivers currently with SDRMA. This agency was declined due to not meeting the underwriting guidelines based on the number of employees and waivers.
4. City of Sanger – Approx. 107 eligible employees without any waivers. Although they considered PACE for 2021, they did not join at that time. PACE was able to provide competitive rates for 2022. There have both Anthem and Kaiser plans and they will be joining PACE eff. 1/1/22.
5. City of Gridley – 39 eligible employees with 5 waivers. Currently with small group, age rated plans with Anthem and are interested in PPO plans only. PACE was able to provide a quote; however, the proposed plan designs may not be similar enough to their current plans to be of interest.
6. Classical Academy Charter School – 263 eligible employees without any waivers, most employees have Aetna with a few members in Kaiser plans. The Academy would like to find a more stable option as Aetna has had significant year over year renewals. Christine Hough was able to provide rates at approximately 28% higher, with richer plan designs, than their current rates from Aetna, although their 2022 Aetna renewal is approximately 26%. The Academy is also considering MCSIG.
7. City of Beaumont – 158 employees with 33 waivers (21%) and very high Kaiser penetration (76%) compared to Cigna enrollment (24%). Christine Hough declined to quote this agency due to potential adverse selection. More information is needed as to why some members elected to stay with Cigna after a 44% increase for 2021 and claims experience was not provided.
8. San Bernardino County Employee Retirement Association – 68 employees with 8 waivers – most members are currently with Blue Shield HMO and Kaiser HMO plans. Christine Hough provided a quote.

**2022 EXECUTIVE COMMITTEE AND FULL BOARD MEETING DATES**

**Information  
2021-039**

The 2022 PACE Executive Committee and Full Board Meetings calendar was reviewed.

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**IX. INFORMATION**

**MEMBER COMMENTS**

**Information**

There were no member comments.

## MANAGER COMMENTS

Information

Peter McNamara reminded the Board premium invoices are available the 16th of each month to be printed from BenefitBridge due by the 1st of the following month.

Stacey Comerchero reminded the Board all eligibility changes should be input in BenefitBridge by 12/10/21.

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## X. AGENDA ITEMS NEXT MEETING

Information

Members and others may suggest items for consideration at the next meeting which will be held February 24, 2022 via Zoom.

- Monthly Financial Review, Anthem update, LiveHealth Online update, EmpiRx update and ConsumerMedical updates.

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## XI. ADJOURNMENT

The meeting was adjourned at 2:54 pm.